



# How Does Your Crisis System Rate?



A Framework for State/Regional Self-Assessment

For more info see <http://crisisnow.com>



	① Call Center Hub	② Mobile Outreach	③ Sub-acute Stabilization	Crisis Now System	Level 5 System Also Conforms to 4 Modern Principles
<b>What makes Level 5 different?</b>	Real Time Access Valve Mgmt	Meets Person at Home/Apt/Street	Direct LE Drop Off <10 Min	Equal Partners 1 <sup>st</sup> Responders	
<b>Level 5: FULLY INTEGRATED</b>	Air Traffic Control Connectivity	Adequate Access Statewide	Adequate Access Statewide	Adequate Access Statewide Plus →	① Priority Focus on Safety/Security
Level 4: CLOSE	Data Sharing (Not 24/7 or Real Time)	Statewide Access but Reliant on ED	Statewide Access but Reliant on ED	Integrated System w/ Diversion Power	② <b>Suicide Care Best Practices</b> , e.g. Systematic Screening, Safety Planning and Follow-up
Level 3: PROGRESSING	Formal Partnerships	Adequate Access <1 Hr Response	Adequate Access >50% Bed Available	Adequate Access Major Payers Included	③ Trauma-Informed, Recovery Model
Level 2: BASIC	Shared MOU/ Protocols	Some Availability Limited to Urban	Some Availability Limited to Urban	Limited State/ County Support	④ Significant Role for Peers
Level 1: MINIMAL	Agency Relationships	None or Very Limited Availability	None or Very Limited Availability	Fragmented Status Quo	